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Mohave Electric Cooperative, Inc.
E-01750A-09-0149

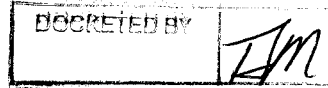
Arizona Corporation Commission

DOCKETED

SEP 18 2012

September 13, 2012

Roger Chantel
10001 E. Hwy 66
Kingman, AZ 86401



ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

2012 SEP 18 A 10:47

RECEIVED

Wesley Van Cleve,
Attorney for Arizona Corporation Commission
Gary Pierce, Paul Newman, Bob Stump,
Sandra D. Kennedy and Brenda Burns
Administrative Staff of the Commission and
John Forman, Assistant Attorney General

To all of the above;

I received your letter dated September 4, 2012. This letter was not very clear and did not mention the subject matter in the letter that was sent to the Commission. Let's review the subject matter again.

The Arizona Administrative Codes are under your jurisdiction. The Arizona Administrative Codes I am asking you to give MEC notice on are the following laws:

A.A.C. R14-2-211 A 5 "A utility SHALL NOT terminate residential service where the customer has and inability to pay" and:

A.A.C. R14-2-211 A 5 a "The customer can establish through medical documentation that, in the opinion of a licensed medical physician, termination would be especially dangerous to the health of a customer or a permanent resident residing on the customer's premises", or

A.A.C. R14-2-211 A 5 b "Life supporting equipment used in the home that is dependent on utility service for operation of such apparatus",

A.A.C. R14-2-202 A, Which requires a utility to maintain safe lines.

A.A.C. R14-2-208, This law defines what is safe. It is clear as to what the distance should be between each pole. That distance is approximately 300 feet.

The solution to this problem is very simple. The ACC should send a technician or engineer out to the area in question and measure the distances between poles along Hwy 66 from mile marker 66 to mile marker 80. If there are any pole distances that do not comply with the above laws, it means that this utility is in violation of that law. The citizens of the State of Arizona would view the issue as a simple procedure of law. If these utility poles and lines are in violation of any law, it is the ACC employees' responsibility to notify this utility of the violation and to correct all unsafe conditions.

As far as A.A.C. R14-2-202 B, this is a simple problem. MEC has not transmitted electricity through these lines in the past four (4) years. The ACC should ask or order MEC to file an application for abandonment. If MEC fails to show that they are going to transmit electricity through these lines in the next three (3) months, the ACC must make a decision that these lines are abandoned.

I am asking the Commission to intervene on my behalf because my life is being threatened and my frustration and anxiety is building because of the unsafe conditions of these electric lines and poles. It should be noted that we had a storm in the area at the end of August that caused several of these bending poles to snap and lines were hanging to the ground. This can be verified by pictures, witnesses and repair reports conducted by MEC.

Please understand that I am pushed about as far as my mental state can be pushed. You are with the legal department of the ACC. It appears that your letter is evidence, by not addressing the laws mentioned, that your department has no intention of resolving these issues.

Again I say the solution is simple. The ACC should send someone out, in the next day or two, to measure all of the pole distances on Hwy 66 from mile marker 66 to mile marker 80. If any of these measurements do not comply with the above laws this means that this utility is in violation of the law. What the general public wants to know is what is your department going to do about it?

The issue about the laws and the abandonment is just as simple. The ACC should ask this utility to file an application for abandonment on the lines that have not been used for over four (4) years. If MEC is not going to transmit electricity through these lines within the next three months, then the ACC must consider them abandoned.

The issue about reconnecting my electricity seems to be clear. MEC has not presented any just cause as to why they should not reconnect my electricity. I am not an attorney, but it appears that if the Commission does not act on these matters it places the Commissioners and all of the Commission Staff liable for anything that may happen not only to me, but any other person in the area.

None of these issues were outlined in your letter. The measurements of the poles should be done within the next 15 days. If you would be so kind as to send me a copy of all the results, including all findings made by the Commission, I would truly be grateful.

I will be looking for a response on what the Commission intends to do about these issues in the next fifteen (15) days.

Respectfully submitted,

A handwritten signature in black ink, appearing to read "Roger Chantel", with a long horizontal flourish extending to the right.

Roger Chantel

Copy sent to the News Media